

"ELFA" BATHROOM PRODUCTS WARRANTY

PLEASE KEEP IT AS THIS WILL AUTHENTICATE YOUR WARRANTY

WARRANTY PERIOD (LIMITED WARRANTY)

For the period of **Two years** from the date of original Retail purchase (the warranty period), we will warrant "ELFA" bathroom products (include tapware, shower screen, shower base, vanity, basin, bathtub, toilet suite, bathroom accessories) that fail to function properly under normal use due to the manufacturers defect when installed and operated according to "Instruction Menu" if enclosed with the unit and following important steps must be followed:

*Tapware, bathtub, shower screen, shower base and toilet suite must be installed by a licensed plumber.

*Elfa tapware is manufactured to standard AS/NZ3718 and we recommended for use on main pressure water system not exceeding 500 KPA.

*Where water pressure exceeds 500KPA, a pressure-reducing device should be installed.

*This tap should be installed with an isolating valve underneath.

*Flush through the supply pipes before you connect to hot and cold water.

*Hot water temperature limit to 60C, cold water temperature limited to 10C.

***Note: Fails to follow above important instruction steps, will void this warranty**

TO OBTAIN SERVICE

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply.

Please contact your plumber who installed it to check. Most problems occur due to contaminated supply lines or water pressure exceeding 500KPA **which are not under this warranty.**

If your plumber is satisfied that the problem is not due to poor installation, then contact following Euroart service agents.

***Note: if a warranty service call finds that the ELFA bathroom products is not at fault, then Bestlink International P/L reserves the right to pass on any callout fee to the householder.**

PH : 1800 88 60 10

***Note: Fails to provide original purchase invoice and licensed plumber installation proof, will void this warranty.**

WHAT'S NOT COVERED

This warranty

*does not cover any products used in commercial or industrial applications.

*does not cover the cabinet, the floor or user attached things, any damage to the product resulting from alterations, neglect, accidents, shipping accident, incorrect installation, misuse or abuse, damage due to lightning or power surges, or work carried out by anyone other than an authorized Service Agent which list in this card.

*does not cover wear due to use or ageing, examples include broken light bulbs, discoloration of synthetic or enameled parts, and scratches

*does not cover improper use and incorrect or insufficient maintenance, examples include: broken glass or damage to the enamel finishing caused by bumps or by dropping objects on or against the appliance. Insufficient or improper maintenance may also result in discoloration of surface or rapid ageing of rubber and plastic parts.

*does not cover defects or damage resulting from insufficient ventilation or faulty electrical connections.

WARRANTY REGISTRATION CARD

MODEL NUMBER: _____

SERIAL NUMBER: _____

PURCHASE DATE: _____

PURCHASE FROM: _____

OWNERS NAME & PHONE NUMBER: _____

ADDRESS: _____

TO REGISTER YOUR PRODUCT FOR ITS 2 YEAR WARRANTY, PLEASE COMPLETE AND KEEP THIS DOCUMENT IN AND YOUR RECEIPT IN A SAFE PLACE.